

# CAREWORKS CMS™ INTRANET & INTERNET

## Modules

### Catalog of Modules

Rapidly Deploy Interactivity and Functionality with Careworks CMS Modules Custom-Made for Hospital and Healthcare Websites and Intranets

#### CAREWORKS CMS CATALOG MODULES

CareTech Solutions' CareWorks CMS installations include News Manager and Calendar modules. Add other modules to support your organization's eHealthcare strategy, including:

**PATIENT PRE-REGISTRATION** – Directly receive patient pre-registration forms online, expediting and simplifying the entire registration process. The patient can login from any remote location. All information is encrypted, while administrators are notified via e-mail for every registration.

**ONLINE BILL PAY** – After simple registration for a secure user name and password, patients can view either a summary or detailed breakdown of their account. They can immediately pay by credit card or e-check, while the hospital billing department is sent notification that a payment has been made. (Online Bill Payment – Pro is an available option that involves integration with the hospital billing system for totally automated payment.)

**EVENTS & CLASS REGISTRATION/CLASS ADMIN TOOL** – Search for classes offered in an area of interest. Then fill out a simple online registration form that is Web-secure. (Forms can be customized to fit any hospital.) After paying online by credit card or e-check (Web-secure), the student receives a confirmation by e-mail with registration ID, plus other information, such as maps, class locations, or times. The class administrator is also alerted by e-mail to each new registration.

**APPOINTMENT REQUEST** – Physicians, diagnostic departments, therapy departments and others can accept requests for new appointments 24x7 using a secure application that delivers requests to the appropriate department for scheduling. Also can integrate into a hospital scheduling system, or link to the Find a Physician module.

**CONTINUING MEDICAL EDUCATION** – Provides interactive, multi-media continuing education programs for physicians and staff. Upload coursework in a variety of formats, including video, and create a custom exam. Visitors can register, securely submit payment, and complete coursework online. Exam results of the exam are presented instantly and a certificate of completion may be downloaded or printed.

**FIND A PHYSICIAN** – Search for a physician by last name, specialty, group affiliation, city, or custom fields. Update a physician's information, editing or deleting as necessary. Personal photos or the logo can be added for display. Create custom-printed directories using the print-on-demand capability. Also can integrate with the hospital's credentialing system.



CareTech Solutions

## CareWorks

Simplified Content Management for Your Ever-Changing Web

### CareWorks CMS has specific healthcare modules ready to use with security built in

Along with a custom Web design and intuitive user interface, CareTech Solutions' CareWorks content management system includes plug-in modules that rapidly enhance the value of your site. These modules are built to accommodate the specific needs of hospitals and health care, providing:

- Interactivity and functionality
- Secure, HIPAA compliant transactions
- Convenience for both patients and staff.

These modules work on day one, with no need for customization to accommodate the unique operations of hospitals and healthcare. If desired, many of our modules can be integrated with your hospitals' systems to provide truly automated online processes that improve productivity and the bottom line.



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**ONLINE GIVING/DONATIONS** – Enter credit card, e-check, and contact information, along with the monetary amount. Designate the specific area or program to which the donation should be applied. The administrator can search for donors by name or ID number, then view individual transactions, archives, as well as new donations.

**FACULTY/STAFF DIRECTORY** – A single-source repository for all employee data. Also functions as an online phone directory for the entire hospital system. The secure database is easily administered, with personal information added and edited. Photos can be uploaded and displayed on a staff member's page. Deletion of a personal record purges that record from the system permanently. Uses Active Directory integration.

**FAMILY LINK** - Provides secure communication between a patient's family members and hospital staff. Nursing staff can enter patient status updates or respond to direct questions. Privacy is assured by providing family members with a secure log-on and password. A running log is kept of questions and answers as the patient's condition changes. Includes FAQ, contact information, patient services, access to the gift shop and online donations.

**EMPLOYMENT SEARCH/HR ADMIN TOOL** – Job opportunities within the hospital system are placed in the database for easy access by applicants. Resumes and applications are stored under Web-safe protocols for retrieval by administrators.

**FORM BUILDER** – Allows non-technical content administrators to build custom e-mail submission forms, such as Contact Us, or requests for more information. Data is submitted via e-mail to the address specified in the form.

**POLICIES** – Provides a document repository to store, organize, and distribute hospital policy documents.

**E-GREETING** – Friends and family can send an e-greeting card to a patient through the public website. The designated hospital representative receives it in an HTML formatted e-mail message for delivery to the patient.

**BABY NET** – Upload newborn photos that can be securely shared with friends and family. Password protected.

**E-NEWSLETTER** – Create e-newsletters and manage subscribers for patients, family, staff, donors or physicians. Easy-to-use templates and rich text editor make updating and sending simple. Three-tiered process for content creation: a non-secured writer who requires approval, a secured writer who can directly publish material, and an approver/editor who has the final word. Built-in tracking reports show delivered and opened e-newsletters.

**SURVEYS & POLLS** – Get critical feedback from patients, visitors, employees or anyone else who interacts with the hospital and its CMS. Collect survey responses privately or display responses in a real-time poll format.

**CHAT** – Users can communicate with each other regarding hospital and medical issues. Also host a live chat at a scheduled time. A chat room can either be left open, with approvals required for posting, or turned on and off as needed.

**FORUM & BLOGS** – Create online dialogue and collaboration. Forum is a secure message board that allows members to post messages and view replies. Blogs allow publishing by one or more editors, along with guest comments.

**STOREFRONT/GIFT SHOP** – Provides secure e-commerce for patients, staff and families.

**PHOTO & FLASH GALLERY** – Upload photos or Flash files and tag them for display by category in a slideshow format.

**MULTI-MEDIA PLAYER** – Upload and embed video, audio, Flash and other multi-media files. Files are tagged by category and searchable by users. Reporting tools track how often files are downloaded or viewed.