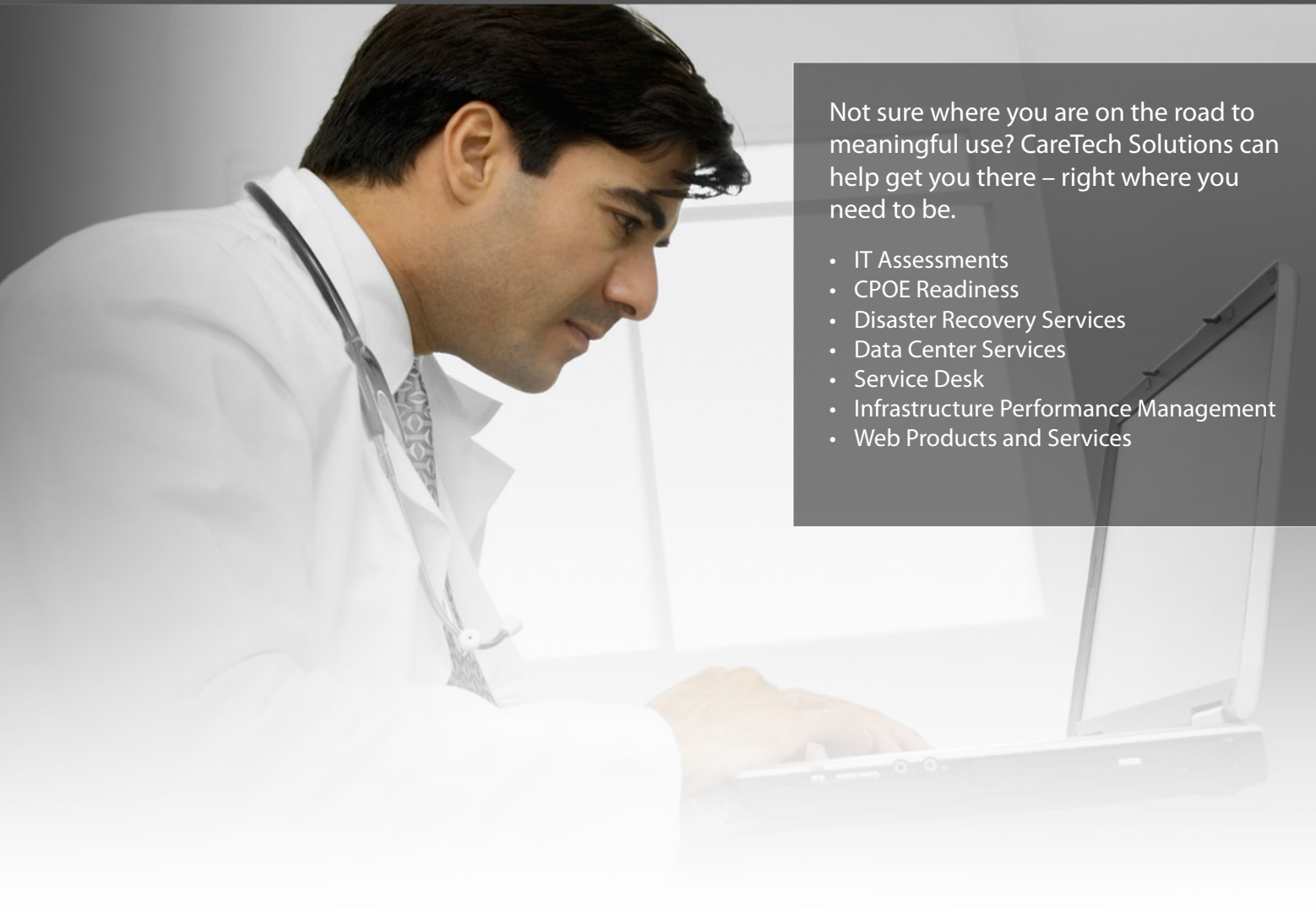


# THE ARRA HAS CALLED YOU TO ACTION...

YOUR NEEDS ARE REAL, REQUIRED, AND RIGHT NOW.

Will your hospital be ready to demonstrate "Meaningful Use?"



Not sure where you are on the road to meaningful use? CareTech Solutions can help get you there – right where you need to be.

- IT Assessments
- CPOE Readiness
- Disaster Recovery Services
- Data Center Services
- Service Desk
- Infrastructure Performance Management
- Web Products and Services

The Electronic Health Record (EHR) has become the most important Information Technology buzz-word for healthcare today. In order for you to receive the maximum incentives available under the American Recovery and Reinvestment Act (ARRA), appropriate technologies and processes need to be in place.

With over 10 years of dedication and experience focused exclusively on healthcare IT, CareTech's skilled staff, solid processes and world-class technology can help you effectively use IT to achieve your ARRA goals. We do "Whatever IT Takes" to deliver the highest quality solutions and our 2008 & 2009 Best in KLAS rating for Extensive Outsourcing is proof positive.

Don't just take our word for it, read some of the positive customer commentary that earned CareTech its Best in KLAS rating ([see reverse side](#))



**Best in KLAS - Extensive IT Outsourcing**  
2008 and 2009 Best in KLAS Awards:  
Software and Professional Services Reports  
[www.KLASresearch.com](http://www.KLASresearch.com)

# CareTech Client Quotes from the KLAS Survey\*

"CareTech is a fabulous company. They are responsive and timely. They are cost effective. They hire top-notch people. The leadership is extraordinary and engaged. **They are visionaries in terms of helping organizations think about what could be versus what is.**"

"One of the reasons we decided to outsource was because of challenges we were having implementing our clinical system. **We were failing, and CareTech helped us to succeed.**"

"**I would recommend CareTech.** Their services are absolutely being delivered as quoted. In some cases, CareTech has renegotiated some of our contracts to give us a reduced price."

"**CareTech has continued to meet implementation time frames,** and they have stayed in line with budget expectations. Their director plays an instrumental part in heading us toward CPOE; he is helping us pick technology investments and other things."

"If we had our own IT department, it would only be as good as the people in our department. However, with CareTech we can leverage their corporate knowledge and people. They have brought in additional resources as we have specific needs. For example, when we were doing a DMI project, they brought in extra people. **This went outside of their contractual obligation, but they did not charge us for it. They really went above and beyond.**"

"**I continue to enjoy great attention from CareTech's chief executive officer and chief operations officer.** I meet with them regularly. They are very attentive and responsive to my needs. This is an area with which I continue to be very impressed."

"We have implemented a number of new products, and they have brought in some pretty good project managers to run these implementations. **CareTech has the ability to reach into their bench when doing things like upgrading the network switch infrastructure so we don't have to pay for that on-site resource;** we can bring that resource on when needed. Also, CareTech has done some good Web development for us."

"**One of the things I really like about CareTech is their ability to leverage everything.** Their help desk is a national help desk that they can staff to provide 24/7 support. When we have PACS problems, they bring in their national PACS experts. When they deal with our major vendor, they are very helpful with renegotiating contracts. They have had a positive impact on our organization."

"**We have been very impressed with the executive involvement we have received from CareTech.** Jim Giordano, their president, flies here once a month for a one-hour meeting. He really listens to us and provides us with some very good insights. Because of his and other's involvement, this is more of a strategic relationship, which is what we were looking for."

"We have been incredibly impressed with CareTech. They have shown very strong processes and communications. **We recently decided to outsource all of our IT from the management level down to CareTech because of the trust they have built with us.**"

"I think people should take the opportunity to meet Jim Giordano and Pat Milostan if they get the chance. CareTech is a company to be reckoned with. **In this economy where we can see what is bad about corporations, CareTech is everything that is good.**"



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CareTech Solutions is proud of the IT services role it has with more than 150 hospitals across the U.S. Let us know how we can serve you.