



Customer Insights

A continuing series in which customers discuss their experiences with CareTech Solutions' products and services

**Crittenton Hospital Medical Center, Detroit Medical Center,
Holy Family Memorial Hospital, Yampa Valley Medical Center**

Achieving Stage One of Meaningful Use: Critical Success Factors and Lessons Learned

CareTech Solutions is an information technology and Web products and services provider for more than 200 U.S. hospitals and health systems. It creates value for clients through customized IT solutions that contribute to improving patient care while lowering healthcare costs. From implementing emerging technologies to supporting day-to-day IT operations, CareTech offers expert health information management services earning it the 2008, 2009, 2010 and 2011 Best in KLAS award for IT Outsourcing (Extensive) as ranked by healthcare executives and professionals in the Top 20 Best in KLAS Awards: Software & Professional Services report.

Figure 1 - Percent of Hospitals Registered for Meaningful Use Stage 1

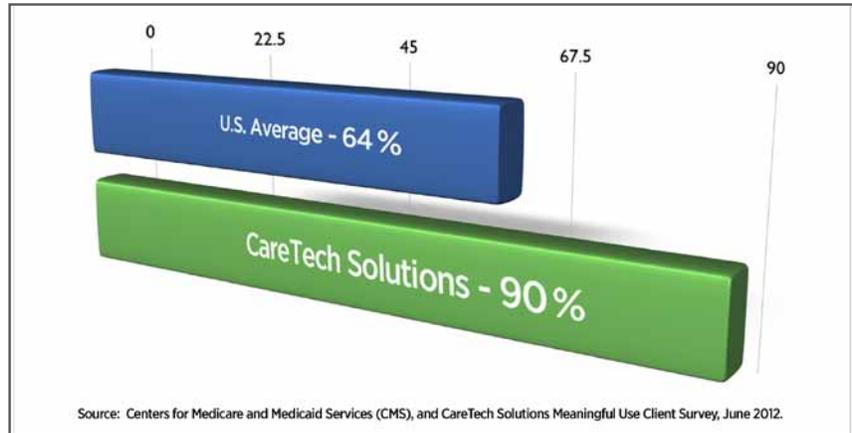


Figure 2 - Percent of Hospitals Received Meaningful Use Payment

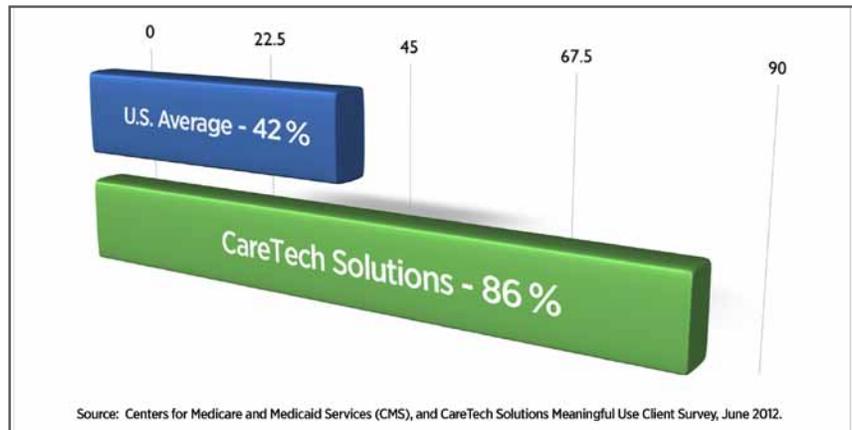
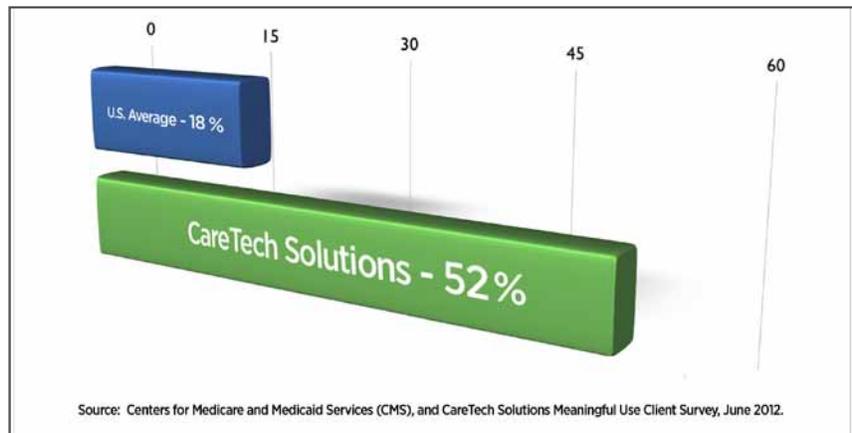


Figure 3 - Percent of Hospitals Achieved Meaningful Use Stage 1



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