

# CareTech CMS Appointment Request Module



View, filter and process appointment requests submitted by patients on your website

Appointment Request

1. Appointment 2. Patient 3. Contact 4. Insurance

We will make every effort to accommodate your scheduling requests. Please note that appointments should not be considered confirmed until you are contacted by a Karmanos representative. All appointment requests are handled Monday - Friday from 7:30am - 5:30pm. A Karmanos representative will contact you within 24-48 hours of making the request online.

\*Reason for Visit:

\*Do you currently have a primary care doctor?  Yes  No

Referring physician's name:

Referring physician's phone:

Reason for doctor visit:

Front End – Appointment Request Information Screen

CareWorks cms Welcome CareTech Administrator 00:14:51 Logout

APPOINTMENT REQUEST CONTROL PANEL VIEW WEBSITE CHANGE PASSWORD MANUALS SUPPORT

Appointment Request

Search

First Name:

Last Name:

Confirmation Number:

Registration Date:  To

Is Processed:

Appointment Start:

Appointment End:

Back End – Appointment Request Administrator Pane

## Overview

The Appointment Request module from CareTech CMS is used to search and process all the appointment requests submitted by patients on your website.

## Content

Physicians and departments can accept requests for new appointments 24x7 using a secure application that delivers requests to the appropriate department for scheduling.

## Administration

The CareTech CMS administrator pane allows website administrators to view, filter and process appointment request information, such as: Name, Confirmation number, Registration date(s), Processed status, and Appointment time.

## Customization

The CareTech CMS Appointment Request module can be customized to integrate into your scheduling system, or link to the Find a Physician module.

Check out **Appointment Request** in use on this hospital website:

[www.karmanos.org/appointmentrequest](http://www.karmanos.org/appointmentrequest)