



New Products & Services

CareTech is preparing to transition to a new service management platform, **ServiceNow**, while maintaining the current Remedy platform. CareTech's healthcare customers are increasingly moving to **ServiceNow** as the platform of choice, and CareTech will be there with them. The driver for this change is the self-configuring workflow and more intuitive nature of **ServiceNow** over the entire enterprise. And since **ServiceNow** is run from the Cloud, there is no hosting requirement. CareTech will support the new system with the same level of expertise and familiarity as we have with Remedy over the years.

