

Success Story

Data Center Migration at the Speed of Light

The Solution

At the beginning of the weekend, as the hospital's systems were taken offline, servers at the previous data center were decommissioned and imaged in a temporary mobile imaging lab. This was a step that did not have to be taken, but was determined by CareTech to be an essential backup and a key component to ensure speed of delivery and the minimization of downtime.

About CareTech Solutions

CareTech Solutions, Inc., an information technology and Web products and services provider for more than 180 U.S. hospitals and health systems, creates value for clients through customized IT solutions that contribute to improving patient care while lowering healthcare costs. From implementing emerging technologies to supporting day-to-day IT operations, CareTech offers clients expert health information management services across the entire patient data lifecycle earning it the 2008, 2009 and 2010 Best in KLAS award for IT Outsourcing (Extensive) as ranked by healthcare executives and professionals in the Top 20 Best in KLAS Awards: Software & Professional Services report.

Transition Highlights

- Buy-in by all levels of the hospital staff
- Meticulous preparation by all teams involved
- Teams integrated skill sets, worked together seamlessly
- "War Room" set up to keep all parties informed of progress
- "Dry run" of test servers to new data center
- 84 servers, imaged, recommissioned and moved to new data center
- New Citrix environment built from the ground up
- More robust help desk put in place
- Entire IT operation relocated and runs better than ever before