Providing Timely Role-Based Access That Keeps You Protected.

The digitization and consolidation of medical records has made them the target of a growing number of data breaches and increasingly sophisticated cyberattacks. The complexity of these threats has made it difficult for healthcare organizations of all sizes to meet the greater regulatory scrutiny that has accompanied them and ward off potentially devastating losses to both their reputation and financial security.

Turn To A Trusted Partner.

The Identity and Access Management Services at CareTech Solutions offer a wide range of scalable options to help you close the gaps on your current provisioning program and ensure the integrity of sensitive information from all internal threats. For nearly 20 years, CareTech has been providing industry-leading IT solutions that help hospitals and healthcare systems solve complex modern business challenges and deliver better patient care.

CareTech’s Identity and Access Management Services offer the convenience of 24-hour end-user access management with the peace of mind of providing a safe work environment that protects your employees as well as your patient data. After a quick, but thorough, implementation timeframe, you will enjoy a secure, automated process tailored to your workflow and designated approval processes.

One of the key services offered as part of CareTech’s Identity and Access Management is account provisioning. Account provisioning involves management of user accounts including account creation and termination. Account creation is structured and managed according to role-based job descriptions. It gives you the ability to grant clearances and standardized rights to new hires in a timely manner. A robust set of modification capabilities help you meet the evolving demands of individual positions by allowing you to add and subtract duties and access rights without changing the job descriptions contained in the original template.

In the event of an employee’s termination, access rights can be revoked within an hour, with immediate turn-around time given to all urgent requests. All account closures are fully documented with a ticketing system to meet all compliance requirements and provide third-party security auditors with the necessary information they need to assess the timeliness of details surrounding the termination.

CareTech’s Identity and Access Management Services also include workflow re-engineering, identity database, and security best practices for access policies, account recertification, auditability, and role-based access control. The services are offered with a centralized delivery model that includes consistent processes, best practices, strict SLAs, high security, and dedicated team for provisioning and 24/7/365.

CareTech’s commitment to “Performance Excellence in Healthcare IT” earned the following awards:


With CareTech, you will enjoy improved service levels and a centralized provisioning model that drives down costs while supporting the constructs of minimal access.